

# Kathleen Farrow

## Superintendent of Water, InnServices Utilities Inc.

Currently serving as the Superintendent of Water for InnServices Utilities Inc., we effectively participate in a “One Town-One Team” approach to customer service and community engagement, in the town of Innisfil. My experience has taken me from the Municipality of Halton Region, with over 550,000 customers to the smaller, near north community of Innisfil, where I oversee the water treatment and distribution systems, for approximately 11,000 connections. As a Director with the South Central OWWA (SCOWWA), we moved to form a closer partnership with the OWWA. Thanks to the guidance and support my team received from the OWWA, while pursuing accreditation through the AWWA Partnership for Safe Water, we successfully achieved the Directors Award, and first in Canada!

During my career in water, my involvement as a member of the OWWA began as an Operator in Training (OIT) and has enabled me to progressively gain insight paramount to my progression as a water professional and leader to others in the industry. Realizing how not every community in the World is afforded the convenience of safe, abundant and easily accessible drinking water, I feel empowered, and would like to work to empower others to support Water For People, Young Professionals and organizations that promote environmental education, resource protection and water system resiliency.

As more people are working from home and the pandemic is driving a trend away from the city centric business model, my vision includes cultivating a shift to bring scaled-down, affordable and viable “big city” technology solutions to the more remote and smaller water systems in Ontario and to promote water protection and environmental respect through youth education and social media.





## Jennifer Lanthier – Program Manager Water Facilities Engineering and Reliability, Peel Region

Jennifer Lanthier is a Program Manager for the Water Facilities Engineering and Reliability team at the Region of Peel. As Program Manager, Jennifer leads and provides technical support to a team of project managers who manage the design and construction of capital projects including, water treatment plants, reservoirs, and water pumping stations. Jennifer has been with the Region of Peel for 17 years and has held positions within capital, operations, and compliance. She is also active in her community, where she volunteers with various sports associations including, her son's hockey team as Manager.

Jennifer has been an active member with Ontario Water Works Association since 2003 and is currently on the Construction Committee representing the Region of Peel. She has been involved with the committee since its inception in 2015 and had served as both the Vice-Chair and Chair.

Her professional, volunteer experience on the construction committee and community involvement have provided her with valuable insight into developing and maintaining relationships. As a Board Member, she looks forward to building additional relationships with the OWWA and community schools (both colleges and universities) to bring awareness of the industry and the career opportunities within. From her time spent volunteering as a guest speaker at a local college, she sees the opportunity to educate young professionals about the industry and the many career paths it provides.



# Angelika Masotti

## Environmental Program Coordinator, Source Water Protection Regional Municipality of York

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In her roles as Environmental Program Coordinator and Compliance, Policy and Initiatives Advisor at York Region, Angelika has over 10 years of public sector experience in source protection, contaminated sites, development approvals, risk management, advocacy, water/wastewater and regulatory compliance. Her private sector environmental consulting background backed by a Masters degree in hydrology and trace metals from University of Toronto have been an asset to her public sector work.

Over the past six years, Angelika has been an active member of OWWA and has served a term as chair of the Source Water Protection Committee. She sits on the AWWA Source Protection, Exemplary Source Water Protection Award and Standards committees and is currently part of the team working on updating the AWWA Source Protection G300 Standard.

Angelika has created connections between her OWWA and AWWA committees and has worked improved Ontario and national representation. She will bring a collaborative leadership approach and a vision to strengthen OWWA's practical connections to AWWA. Angelika looks forward to helping OWWA achieve its goals advancing member engagement and knowledge sharing in the water sector, while promoting our community in the industry. In her spare time, Angelika can usually be found at the rink or the theatre cheering on her children.

## Tom Orpana – Regional Sales Manager, Ontario & Atlantic Canada, Neptune Technology Group

It is an honour to work in the water industry and I have done so with Neptune Technology Group Canada for over 25 years. I have held various roles within the organization. Currently, I am the Regional Sales Manager servicing the Municipal market in Ontario and Atlantic Canada.

My involvement with the Ontario Water Works industry started early in my 25-year career. I held positions with the South-Central Ontario Water Works Association as a Supplier Representative for approximately 10 years, OWWEA Director, President and Past President, and had previously been OWWA Director from 2006 -2008. Currently, I am a member of the OWWA Manufacturers & Associate Council and have been a AWWA member since 2007.

Those that know me, I have a strong passion to help my clients succeed in providing the best possible service for their constituents. I have a strong appreciation of what it takes to provide safe, clean potable water for the people of Ontario. Over the course of my career, the OWWA has and is a proud and dedicated partner in the advocacy and leadership in the stewardship to the people of Ontario. It takes a team of dedicated volunteers to achieve this, which is why I want to continue with my involvement with the Ontario Water Works Association.

